

Incident# 522329 has been logged for you

From: justgrants.support@usdoj.gov

To: frednance@clickservices.org

Exhibit 20b

Date: Tuesday, April 27, 2021, 10:36 PM CDT

Greetings,

Thank you for contacting the Justice Grants Service Desk.

We have recorded your request for service and established incident # 522329 for tracking and future reference.

Description

I have been trying to submit my documents for this grant solicitation since 6:15 pm (CST). The JustGrants System would not allow me to submit my documents. I called the support line at 7:40 pm (CST) and was the 18th caller. When my call was answered it was approximately 9:15 pm (CST). A message stated JustGrants was experiencing a system error. This is crazy. I cannot submit my grant application. There is nothing wrong with my grant application. I am attaching a copy of it, which is not all of the grant application. This was all the system would permit printing.

I kept getting the message "The Federal Estimated Funding (Federal Share) in the Standard Applicant Information screen does not match the Federal Funds in the Consolidated Category Summary screen. IT DOES MATCH!!!

PLEASE SUBMIT MY GRANT APPLICATION!!! YOUR JUSTGRANTS SYSTEM IS NOT WORKING!!! THE JUSTGRANTS SYSTEM WILL NOT ALLOW ME TO SUBMIT MY GRANT APPLICATION!!! I AM SENDING THIS MESSAGE AT 10:34 PM (CST).

/s/Dr. Fred Nance Jr.
Ph.D. Health & Human Services
Social Policy Analysis and Planning
www.clickservices.org
708-921-1395

NOTICE: If you have received this e-mail message from Dr. Fred Nance Jr., the e-mail message, and any and all attachments transmitted with it are intended solely for the use of the addressee and may contain legally privileged and confidential information. If the reader of this message is not the intended recipient, or an employee or agent responsible for delivering this email message to the intended recipient, you are hereby notified that any dissemination, distribution, copying, or other use of the message or its attachments is strictly prohibited. If you have received this email message and its attachments if any, in error, please notify the sender immediately by replying to the message and please delete it from your computer. Thank you.

If you need additional assistance please contact the Justice Grants Service Desk at 1-833-872-5175

Thank you,

JustGrants Service Desk
U.S. Department of Justice (DOJ)
Phone: 1-833-872-5175
Email: JustGrants.Support@usdoj.gov
Service Desk Hours:
Monday - Friday 5am-9pm
Saturday, Sunday, and Federal holidays 9am-5pm

Incident# 522329 is assigned to Justice Grants Service Desk

From: justgrants.support@usdoj.gov

To: gmshdcomm@ojp.usdoj.gov

Cc: frednance@clickservices.org

Date: Tuesday, April 27, 2021, 10:36 PM CDT

Hello,

The following Incident has been assigned to Justice Grants Service Desk:

Incident # **522329**

Summary: BJA FY 21 SCA Community Based Reentry Program

Customer Name: Fred Nance

Description

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JustGrants Service Desk
U.S. Department of Justice (DOJ)
Phone: 1-833-872-5175
Email: JustGrants.Support@usdoj.gov
Service Desk Hours:
Monday - Friday 5am-9pm
Saturday, Sunday, and Federal holidays 9am-5pm

- Errors:**
- Federal Estimated Funding: The Federal Estimated Funding (Federal Share) in the Standard Applicant Information screen does not match the Federal Funds in the Consolidated Category Summary screen.

Standard Applicant Information

Project Information

Project Title Trenstr Project	Proposed Project Start Date 10/1/21	Proposed Project End Date 9/30/24
Federal Estimated Funding (Federal Share) 750000	Applicant Estimated Funding (Non-Federal Share) —	Program Income Estimated Funding 750000
Total Estimated Funding 750000		

Areas Affected by Project (Cities, Counties, States, etc.)

Chicago
Cook County
Illinois

Type Of Applicant

- Type of Applicant 1: Select Applicant Type:**
M: Nonprofit with 501C3 IRS Status (Other than Institution of Higher Education)
- Type of Applicant 2: Select Applicant Type:**
—
- Type of Applicant 3: Select Applicant Type:**
—
- Other (specify):**
—

Application Submitter Contact Information

Application POC Prefix Name Dr.		
Application POC First Name Fred	Application POC Middle Name Lee	Application POC Last Name Nance
Application POC Suffix Name Jr.		
Organizational Affiliation —	Title President & CEO	Email ID frednance@clickservices.org
Phone Number 708.884.4305	Fax Number —	

2 New Messages x MyChart - Te x Fidelity Invest x clickforjustice x Tweet Activity x (10) Fred L.N. x US Department x PESA External Entity x

justgrants.usdoj.gov/prweb/PRAuth/app/JGITS_/3yZ6Bxxi_lpdExTOT4XnAjzjAXmVNevW*/ISTANDARD

JUSTgrants
JUSTICE GRANTS SYSTEM

Grant Package (13324548) **PENDING-DRAFT** Comp # (C-BJA-2021-00035-PROD) Due April 27, 2021 11:59:00 PM EDT

⚠ The deadline for this application has passed

	Year 1	Year 2	Year 3
Total			
Personnel	\$193,072.00	\$194,872.00	\$194,872.00
	\$582,816.00		
Fringe Benefits	\$28,994.00	\$28,994.00	\$28,994.00
	\$86,982.00		
Travel	\$2,349.00	\$2,349.00	\$2,349.00

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Solicitation Instructions

- > Standard Applicant Information
 - Proposal Abstract
 - Proposal Narrative
- ✓ **Budget and Associated Documentation**
 - ✓ Conference Costs
 - ✓ Personnel
 - ✓ Fringe Benefits
 - Travel
 - ✓ Equipment
 - Supplies

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11:57 AM 5/15/2021

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	\$7,047.00		
Equipment	\$2,590.00	\$0.00	\$0.00
	\$2,590.00		
Supplies	\$5,620.00	\$3,220.00	\$3,220.00
	\$12,060.00		
Construction	\$0.00	\$0.00	\$0.00
	\$0.00		

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Construction
SubAwards (Subgrants)
Procurement Contracts
Other Costs
Indirect Costs
Consolidated Category Summary
Budget / Financial Attachments
MOUs and Other Supportive Documents
Additional Application Components
> Disclosure And Assurances
Other
Certify and Submit

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SubAwards	\$0.00	\$0.00	\$0.00
	\$0.00		
Procurement Contracts	\$0.00	\$0.00	\$0.00
	\$0.00		
Other Costs	\$21,875.00	\$18,315.00	\$18,315.00
	\$58,505.00		
Total Direct Costs	\$254,500.00	\$247,750.00	\$247,750.00

Participants

- FJ Fred Nance Entity Administrator
- RN Randi C Nance Authorized Representative
- FJ Fred Nance Application Submitter

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Total Direct Costs	\$254,500.00	\$247,750.00	\$247,750.00
	\$750,000.00		
Indirect Costs	\$0.00	\$0.00	\$0.00
	\$0.00		
Total Project Costs	\$254,500.00	\$247,750.00	\$247,750.00
	\$750,000.00		

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Total Project Cost Breakdown

Total	Percentage
Federal Funds	750000 0.00%
Match Amount	0.00%

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2 New Messages | MyChart - Test | Fidelity Investments | clickforjustice | Tweet Activity | (10) Fred L. N. | US Department of Justice | External Entities

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⚠ The deadline for this application has passed

Total Project Cost Breakdown

Total	Percentage
Federal Funds	\$0.00 0.00%
Match	

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Match Amount 0.00%

Program Income Amount 100.00%

Please note: After completing this budget detail summary, please confirm that the following final values entered in this section are identical to those entered in the corresponding estimated cost section of the Standard Applicant Information. Specifically, the following must be equivalent. If they are not, you will not be able to submit this application until they are updated to be equivalent.

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Standard Applicant Information	Equals	Budget Summary
Total Estimated Funding	=	Total Project Costs
Federal Estimated Funding (federal share)	=	Federal Funds
Applicant Estimated Funding (non-federal share)	=	Match Amount
Program Income Estimated Funding	=	Program Income Amount

Budget Detail Summary View

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Project Information

Project Title	Proposed Project Start Date	Proposed Project End Date
Trenstr Project	10/1/2021	9/30/2024
Federal Estimated Funding (Federal Share)	Applicant Estimated Funding (Non-Federal Share)	Program Income Estimated Funding
750000	0	750000
Total Estimated Funding		
750000		

Areas Affected by Project (Cities, Counties, States, etc.)

Participants (3)

- Fred Nance Entity Administrator
- Randi C Nance Authorized Representative
- Fred Nance Application Submitter

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